



Automation of email processing

The Mailbot solution allows to automate and optimise emails management, by doing various tasks: classification according to their type, extraction of the data contained in the email or attachments, their transfer to the department concerned, their prioritisation, the generation of replies, etc.

Mailbot
Intelligent e-mails management



Challenge

In every company, teams waste time reading, filing and managing hundreds of emails.

Solution

Mailbot analyses the content of the emails and determines their intention. It then classifies them, automatically replies to them or redirects them to a competent person if necessary.

Results

Emails are processed faster, more efficiently, more reliably and consistently. Teams gain time for tasks that require more customer interaction.

100%
of the volume
processed
automatically

90%
precision