



ethias

ENTERPRISE MANAGED MODERN WORKSPACE SOLUTIONS AND SERVICES AROUND M365

REFERENCE





Ethias was looking for a partner capable of delivering and managing a complete portfolio of workspace solutions and services, including desktops, laptops, tablets and peripherals. NRB delivered a complete portfolio Enterprise Managed WorkSpace Solutions and Services for 2200 users.

NRB SERVICES PROVIDED

- Service desk and end user support (Level1, Level2, Field Service) – multilingual (UK, NL, FR) support with multi-channel access (mail, telephone and portal) - Walk-up Kiosk - VIP Service
- WorkSpace Service Catalog Management
- Procurement and Repair Services
- IMACD Services : Delivery, Install, Add, Move, Change, Disposal covering all user devices, including printers and multimedia room equipment
- Lifecycle Services (OS, security patches, applications) through Microsoft SCCM, WSUS

NRB DRIVES THE EVOLUTION

- Migration of Exchange on premises to Office 365
- Migration of File Services to OneDrive
- Migration of Office to Office ProPlus
- Introduction of Office 365 Managed Advanced Services and Support
- Enforcement of Disk Encryption and Data Protection, Device Threat Protection and Response.
- Activation of a cloud access security broker (CASB) and of an identity and Access Management (IAM) platform

At NRB, we tailor WorkSpace Solutions and Services to your needs and user profiles. We manage the complete range of WorkSpace Services, enabling your users to work with the full power of Microsoft 365. Starting from a user centric approach, we bring the last digital modern technologies to your users, enabling them to work anywhere, anytime.

CONTACT

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