

H.Essers counts on Knowliah

A digitalisation process within a company makes itself felt in every department, including the legal department. The company lawyers at logistics company H.Essers explain how **switching to legal software** made their work more efficient.

In a nutshell

H.Essers is a Belgian transport and logistics company with customers all over Europe. In the context of a company-wide digitalisation, the legal department was looking for a tool to optimise the workflow of the lawyers. They chose to implement the software platform from Knowliah, a legal tech player known for its AI applications. The results have not gone unnoticed: time savings for the lawyers, improved cooperation and less paper consumption.

H.Essers has experienced a strong growth in recent years. This is accompanied by new challenges, which can also be felt in the legal department. Not only did the department grow proportionally to the company, but their files also experienced an increase in complexity and diversity.

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The need arose to optimise the entire working method. Switching to Knowliah seemed to be the best solution
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In addition to the regular tasks of the legal department, i.e. **corporate housekeeping** (the fulfilment of legal obligations of companies, such as the organisation of annual meetings), this resulted in an increased workload. The legal department at H.Essers has always organised itself very efficiently, and in order to be able to continue to do so in the future, switching to **a digital tool seemed the appropriate solution**. H.Essers' lawyers had some specific requirements: on the one hand, they wanted to make certain contracts selectively available and, on the other hand, they wanted to work as paperless as possible.

The combination of both requirements was reflected in the software solutions from **Knowliah**. Their software **combines file management and contract management** with a system for managing company information. Thanks to the platform, the legal team always has a clear overview of current projects, while they have all the details of a particular case or company immediately available. Manual searches for data, e-mails and documents are therefore, a thing of the past.

First reactions? When switching to a software tool, **time saving is almost always one of the most visible results**. For them, the saving lies mainly in the joint file management by various team members. Not one lawyer is responsible for a file, but several employees have access to it. This is particularly useful for complex, international dossiers and, of course, also during absences due to illness or leave of absence. The legal department also saves time because team members can easily work on the delivered work of colleagues.

In the meantime, the platform has become established in such a way that the legal team is ready for a further roll-out to other departments. The aim is to make read-only versions of contracts more widely available, in order to facilitate access to documents, **reduce the workload** for the legal team and increase control over the distribution of documents.

Was it worth it to H.Essers' lawyers? Yes, it was, especially with a view to the bigger picture. Knowliah's workflow fits in seamlessly with the best practices in the legal world.

Read the full article on www.knowliah.com/en/learn/h-essers-counts-on-knowliah