



Customer Testimonials



“Recognized for our exceptional export results by the Belgian Federal Public Service Foreign Affairs, Reynaers has a history of being at the cutting edge when it comes to exports. The automation capabilities afforded by CAS keep us at the top of our game, allowing for zero-touch declarations.

- Wendy Van Vlasselaer

Responsible invoices export & customs, Reynaers Aluminium

SITUATION

As a leading company in the development, production, and distribution of aluminium products, Reynaers Aluminium exports to over 70 countries on five continents. With a small, local customs team managing a multitude of export shipments every day, speed, accuracy, and automation are key to keeping up with changing customs legislation.

SOLUTION

After years of helping Reynaers maintain AEO certification with our AEO Tool, they implemented CAS in January 2019, allowing them to manage declarations in one central platform. CAS helped accelerate the filing process and allowed for exception-based declaration handling. The Reynaers customs team now gets automatic notifications from CAS if there are any exceptions, allowing them to find and solve customs errors immediately. This ensures their goods pass through customs without costly delays. With the integration of their Master Data, they only need to send a limited declaration data set to CAS.

BENEFITS

- Improve speed of end-to-end customs declarations process
- Exception-based declaration handling
- Automated notifications
- Elimination of border delays due to customs errors
- Fast onboarding and configuration: in 10 weeks from workshop to go-live

“Given the enormity of our export operations, the business case for investing in CAS was clear. We knew from our experience working with C4T for AEO certification that their knowledge in the customs field is unparalleled, which gave us confidence in their solution,” said Ellen Spruyt, Business Analyst at Reynaers Aluminium.